

Legal Resources

Legal Aid

Founded in 1922, Legal Aid Society assists adults and children who are victims of domestic violence to obtain protective orders and civil stalking injunctions from the court regardless of their income.

Legal Aid Society of Salt Lake also provides low cost legal representation to low-income individuals with family law cases in Salt Lake County.

Legal Aid Society has a staff of dedicated professionals who work hard to protect the legal interests of our clients. Our goal is to help our clients achieve violence-free homes and bring economic and emotional stability to their lives and the lives of their children with enforceable court orders.

Domestic Violence Victims Assistance Program

Legal Aid provides services to clients for Domestic Violence Protective Orders regardless of income.

Domestic Relations Program

LAS will represent financially eligible clients in Family Law matters such as: divorce, parentage (custody), grandparent visitation, common law divorce guardianships for minors and incapacitated adults.

Main Office

205 North 400 West
Salt Lake City, Utah 84103
801-328-8849
Intake: 801-328-8891

West Jordan Courthouse

Room 3502
8080 S Redwood Road
West Jordan, UT 84088
801-233-9755

Matheson Courthouse

Room W-17
450 South State Street

Nondiscrimination Policy:

Salt Lake County Division of Behavioral Health Services and Optum follow applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability, or sex. Optum does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Optum:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Optum at 1-877-370-8953.

If you believe that Optum has not provided these services or has treated you unfairly or discriminated in another way on the basis of your race, color, national origin, age, disability, or sex, you can file a grievance in person or by mail, fax, or email with the Optum Grievance Representative. **In Person or Mail:** 2525 Lake Park Blvd, West Valley City, UT 84120, **Phone:** 1-877-370-8953, **Fax:** 1-801-982-3159, or **Email:**

Salt Lake City, Utah 84111
(801) 238-7170

Disability Law Center:

205 North 400 West, Salt Lake City, Utah 84103
801-363-1347 (Toll Free) 800-662-9080
<http://www.disabilitylawcenter.org/>

Family Justice Center: A secure, confidential site where women and men who have experienced abuse can get help. On-site partners include the YWCA, the Salt Lake City Police Department Domestic Violence Unit, Salt Lake City Prosecutor's Office, SLPD Victim's Advocates, Salt Lake County District Attorney's Office, Department of Workforce Services, Legal Aid Society of Salt Lake, Holy Cross Ministries, and the Department of Child and Family Services.

310 E 300 S
Salt Lake City, UT 84111
Phone: (801) 537-8600 or Toll Free 855-992-2752
<http://www.slcfamilyjusticecenter.org>

Guardianship: Utah St Courts: <http://www.utcourts.gov/howto/family/gc/>

Law Clinics: for more information on the following clinics go to the Utah Courts website at <http://www.law.utah.edu/probono/free-legal-clinics/>

Clinic for the Deaf and Hard of Hearing -

General civil topics

Community Legal Clinic - Immigration, family and general legal issues

Debtor's Counseling Clinic - Bankruptcy, collections and credit issues

Expungement Clinic - Impediments to employment, such as expungements and addressing issues regarding outstanding warrants

Email: lori.maxfield@optum.com.

You may also file a complaint with Medicaid Constituent Services Representative, by **Mail:** P.O. Box 143106, Salt Lake City, UT 84114-3106, **Phone:** 1-801-538-6417, 1-877-291-5583, **Fax:** 1-801- 538-6805, or **Email:**

medicaidmemberfeedback@utah.gov .

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, **Mail:** Centralized Case Manager Operations, U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201, or **Phone:** 1-800-368-1019, 1-800-537-7697 (TDD), or **Email:** OCRComplaint@hhs.gov.

If you want to mail or email your complaint, you can write your complaint or you can use the Office of Civil Rights complaint form available at:

<http://www.hhs.gov/civil-rights/filing-a-complaint/complaint-process/index.html>

If you need help filing a grievance, call Optum at 1-877-370-8953 and hit prompt #2.

Language Services:

Free language assistance services are available to you. Please call 1-877-370-8953 or see below:

Spanish

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-877-370-8953.

only. If you have other employment law issues, please attend the Street Law Brief Advice Clinic.

Family Law Brief Advice Clinic - Family law, child custody, divorce, protective orders and guardianship.

Forms Help - General Civil Topics

Medical-Legal Brief Advice Clinic - Landlord – Tenant issues related to healthcare and accommodations

Rainbow Law Brief Legal Advice Clinic - LGBT-related (Lesbian, Gay, Bisexual and Transgender) employment, estate planning and family law issues only.

Self-Represented Litigant Family Law Clinic – Family law matters only.

Small Claims Class - Small Claims cases.

St. Vincent de Paul Center - General civil topics, such as consumer issues, employment, housing, discrimination, etc. No family law or criminal law.

Utah Legal Services' Domestic Violence Clinic - Domestic Violence

Chinese

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-877-370-8953。

Vietnamese

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-877-370-8953.

Korean

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-877-370-8953 번으로 전화해 주십시오.

Navajo

Díí baa akó nínízin: Díí saad bee yáníłti'go **Diné Bizaad**, saad bee áká'ánída'áwo'deę', t'áá jiik'eh, éí ná hólq, koji' hódíłnih 1-877-370-8953.

Nepali

ध्यान दिनुहोस्: तपाईंले नेपाली बोल्नुहुन्छ भने तपाईंको निम्ति भाषा सहायता सेवाहरू निःशुल्क रूपमा उपलब्ध छ । फोन गर्नुहोस् 1-877-370-8953 ।

Tongan

FAKATOKANGA'I: Kapau 'oku ke Lea-Fakatonga, ko e kau tokoni fakatonu lea 'oku nau fai atu ha tokoni ta'etotongi, pea teke lava 'o ma'u ia. Telefoni mai 1-877-370-8953.

Serbo-Croatian

OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-877-370-8953.

Tagalog

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-877-370-8953.

German

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-877-370-8953.

Russian

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-877-370-8953.

Cambodian

ប្រយ័ត្ន: បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិតថ្លៃ គឺអាចមានសំរាប់អ្នក។ ចូរ ទូរស័ព្ទ 1-877-370-8953.

French

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-877-370-8953.

Japanese

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-877-370-8953。

Arabic

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-877-370-8953.